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Form LGA/51/2004-4

Service Provider Authorisation

This form is to be filled only if the services are not located at the operating address of the licensee.
 See last page for definition of "services" in this context

1. Licensee Information

1.1 Licensee Brand Name

1.1 Company Name

1.1 List of all domains used for gaming or betting operations run under Maltese licence

Domain URL

Admin. Contact

Registrant

IP address

Domain URL

Admin. Contact

Registrant

IP address

Domain URL

Admin. Contact

Registrant

IP address

Domain URL

Admin. Contact

Registrant

IP address

Domain URL

Admin. Contact

Registrant

IP address

NOTE: The Authority requires this information for every domain connected with operations licensed in Malta – continue on Attachment sheet below as necessary.



2. Service Provider Information

2.1 Company Name

2.2 Registered address

2.3 Address of premises where services provided

2.4 Contact person name

2.5 Contact email

2.6 24-hour telephone contact(s)

3. Game System/ Control System Equipment Information

3.1 Intellectual Property Rights of Gaming System/Control System software is owned by

3.1.1 Licensee

3.1.2 Service Provider

3.1.3 Other (specify)

4. Server / equipment management

4.1 Services provided

4.1.1 Co-location

4.1.2 Hosting

4.1.2 Bandwidth provision

4.1.3 Other

1.1 Are servers located in a

4.2.1 Dedicated Rack space

4.2.2 Shared Rack space



5. Summary of attachments to be appended to this form:

5.1 Copy of current Service Provider Agreement (signed copy to be lodged with LGA). This should include the following standard clause.

(*) _____ binds itself to give to the Lotteries and Gaming Authority and to its lawful representatives, unlimited access to:

- (i) the servers and database systems and all ancillary equipment and systems that it is procuring, installing, maintaining and supporting;
- (ii) all equipment related to the gateway to the internet that it is installing and administering;
- (iii) the office space and related facilities that it is providing, in terms of this contract.

Provided also that any such inspection or access shall take place in the presence of _____ authorised personnel, who bind themselves to be available for the above-mentioned inspection within forty five (45) minutes from the time that the Authority requests access in terms of this clause.

Provided also that the provisions of this clause shall be without prejudice to any of the powers of the Lotteries and Gaming Authority under the Lotteries and Other Games Act 2001, and any breach by _____ under this clause (*) shall constitute an offence under the above-mentioned Act.

5.2 Floor plan of the service provider’s facility with location of licensee equipment clearly marked.

5.3 List of persons authorised to access Licensee’s servers (with their status clearly defined – whose payroll are they on, how long have they been employed, what technical qualifications do they hold).



6. Solemn Declaration

I, _____ of _____ solemnly declare that:-

As the appointed Key Official of _____ (Name of Commercial Partnership)

I have personally completed the Service Provider Authorisation Form to which this Declaration is appended. I am aware that any serious incidents (outages, failures, security breaches or other events that could compromise the reputation of Remote Gaming in Malta) are to be notified to the Gaming Authority within a day of the event being detected/notified to me.

Further I declare that the entire Service Provider Authorisation Form, statements and attachments are true and correct to the best of my knowledge and belief.

Further I am aware that later discovery or omission or misrepresentation made in the above statements may be grounds for the denial of a temporary gaming licence or the suspension or cancellation of a licence granted by the Gaming Authority.

By this declaration I recognise the right of the Gaming Authority to visit the Service Provider named herein and conduct such audits as deemed necessary under Legal Notice 176 of 2004 of the Lotteries and Other Games Act, 2001. I fully authorise the appointed Service Provider to release information relating to the operations of _____ to the Gaming Authority

Signature _____

Date

DD	MM	YY		

Witnessed by: _____ at _____ this _____

(Name of Witness in block letters)

Signature of Witness _____

Capacity of Witness _____

Definitions relevant to the completion of this form

Key Official The main contact person who represents the licensed operation legally in Malta. The Key Official is required to be resident in Malta and to exercise management responsibility for the Control Systems application to the activities licensed by the Authority. (See Regulations 15 to 19)

Services Services are the managed or unmanaged hosting of hardware used by the licensee to conduct remote gaming. The services may include the provision of telecommunications bandwidth to the licensee and the connection of the licensee to the Internet. Where the local hosting services are contracted "unmanaged", it is important to declare to the Gaming Authority who (company or employee) performs the essential management functions – that is operating system setup and maintenance, gaming system setup and maintenance plus the all the ancillary security and backup functions.



7. Attachment Sheet

Answers to Section

Signature_____

Last Updated on May, 2010